



RETURN MERCHANDISE AUTHORIZATION REQUEST

Status of request will follow via email within 1 business day. If you do not receive a reply within this time frame, you **must** contact the Customer Service Department immediately.

Incomplete forms will not be processed. Fields marked with asterisks* are mandatory.

Company Name: _____

Contact Name*: _____ Phone*: _____

eBay ID*: _____ Email*: _____

eBay Auction /Item #: _____

Part*: _____

Serial #: _____

Reason for Exchange*

Wrong part received.

Defective--Explain: _____

TERMS AND AGREEMENT

All returns are subject to approval by our RMA Department.

Our return policy is an EXCHANGE ONLY policy. Defective returns will be accepted up to fourteen (14) days from the day the order is received. A replacement item will be shipped once the item being returned is received at our facility. All returns require an RMA number, which will be provided by our customer service department when this RMA form is submitted and approved.

Signature* _____ Date* _____

By submitting this form, you have agreed to all policies as outlined above. You must sign the request otherwise it is not valid.

Please fax/email the completed form to customer service:

*** Return Instructions will be provided upon issuance of RMA ***

Phone: 760.806.2731 Fax: 760.758.4971 Email: cservice@codemicro.com